

Things You Need to Know About TiVo® HD and Compton Communications

- Video on Demand (VOD) is not functional at this time. It is expected to be available in the future.
- Impulse Pay Per View, whereby you order a scheduled movie or event via your remote, is not functional. If you wish to order pay per view, you will need to call our office and speak to a CSR or use the CableAnytime account management website located at <https://cableanytime.net/Compton/>. Please note that this website cannot be used to order PPV if you have no other digital boxes on your account.
- We do not recommend that you record any pay per view programs with the intention to watch them later. Most will be retained for no more than 6 hours and will then be automatically deleted. Should you choose to record a pay per view program, Compton cannot provide a refund of the purchase price should it automatically be deleted by the TiVo HD DVR.
- Due to rights issues, certain functionality (YouTube and NetFlix, for example) do not currently work in Canada. This may change in the future.
- An Internet connection is REQUIRED for proper use of the TiVo HD. We recommend a 10 Mbps download connection for optimal performance of the unit.
- Song and artist information does not appear on the Galaxie digital music channels, though you will continue to hear the audio.